Warranty and Maintenance Guide



VistaView Retractable Screen Revised Jan 2015

WARRANTY

Wizard Industries Inc. Offers a limited **5 year warranty** on all components, excluding screen mesh and hardware, to the original purchaser of the VistaView from the date of installation.

Wizard industries Inc offers a limited **1 year warranty** from the date of installation on hardware such as hand brake system.

This warranty is non-transferable and will remain intact for the original purchaser provided the product was installed by an Authorized Dealer and/or factory trained installer and has not been moved or altered in any way.

Wizard warrants the components shall be free of defects in materials and workmanship. "Defects" are defined in this warranty as imperfections that impact on the utility of the retractable screen. Wrinkles in the mesh or puckering along its edges in itself does not constitute a defect.

Defective components will be replaced free of charge for up to one year from the date of installation. After one year, Wizard will provide replacement components at no charge, but a service installation charge will apply.

The Limited Warranty does not include components that have been damaged by misuse, abuse, unauthorized repair or modification of the screen; normal weathering, fading, scratching, airborne or applied corrosive contaminants, acts of God or other causes beyond the control of Wizard Industries Inc.

If a component is defective, please contact your local authorized Wizard Retractable Screen dealer for service. Please retain your invoice as proof of purchase. Proof of purchase is required when submitting a warranty claim.

Maintenance

To obtain the best results and to maintain your screen in good working order the following tips and procedures should be observed.

1. Your new screen is NOT a heavy duty door. Correct operation and care is required to ensure years of trouble-free service.

2. To operate, rotate the plastic lever (this releases the brakes), slide screen to desired position and release.

3. Always operate screen from centre of handle.

4. Allow the spring to retract the screen - never push it back.

5. If possible use Wizard Dry Silicone into mesh slot in track to ensure the screens move freely. Do not spray where the brake is applied.

6. CLEANING: Track grooves must be cleaned regularly. Remove dust from grooves with brush .

7. To clean mesh use a soft hand brush.

8. DO NOT allow rubbish to build up in tracks - vacuum/clean as necessary.

9. NOTE: Re tractable screens are not storm proof. Strong, gusty winds may damage mesh.



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www.wizardindustries.com