

Wizard Screen Solutions COVID-19 Message to Customers

As we all follow the impact of the novel coronavirus (COVID-19), Wizard Screen Solutions wants you to know that everyone's health and well-being is our top priority. We appreciate the trust you place in us, and we are taking steps to maintain your safety and the safety of our employees and community.

At this time Wizard Screens Head Office and Manufacturing facility remains open and operational, however our showroom remains closed until further notice. For anyone who needs to pick up or drop off please contact our office to make arrangements for either shipping or curbside pick up. Wizard is adhering to ALL the Health Authorities instructions and guidelines to ensure physical distancing and reduce risk of transmission.

With so many people staying in their homes and warmer, beautiful weather right around the corner, Wizard Screens is finding that people are looking to make the outdoor spaces more enjoyable and comfortable as it becomes their sole oasis for the near future. Therefore, we want to continue to serve our customers while maintaining their safety and the safety of our employees.

Wizard will continue to provide installation services on a case by case basis with proper consultation and review of the project, application and safety precautions.

Already in Effect, we have put the following policies in place for all quotes and installations:

- All employees and installers will be required to wash their hands with soap and water regularly and carry hand sanitizer (carried in their vehicles) before and after every installation
- All employees and installers will be required to wear proper PPE including but not limited to protective gloves, masks, booties and eye protection. (Gloves and Booties disposed of each project)
- Quotes: If you are interested in getting a quote on a project, please send in pictures and we can set up a virtual meeting with one of our installers or discuss your project over the phone and provide pricing via email
- Invoicing and deposit will now be done remotely from our office and no longer be processing any transactions in home. Invoices will be emailed once completed.

We kindly request to you, our valued customers, that If you are sick or have been exposed to a sick individual, please request for us to reschedule at a later date.

These are truly extraordinary times. If you have any questions or would like to schedule a virtual appointment, please do not hesitate to contact us. We do not need to be in direct contact with our customers to provide estimates and installations.

Thank You,
Wizard Screen Solutions