

SmartScreen Motorized
Homeowner Training



Homeowner Training

- 1) Operation
 - a) Demonstrate screen operation. Press “up” to send the screen up. Press “down” to send the screen down.
 - b) Ask, “Would you like the screen to stop at a certain location in between as well?”
Should they answer, “yes”, program the “My” button to stop at certain location.
 - i) Position the slide bar at their preferred location.
 - ii) Hold the “My” button until it jogs.
 - c) Obstacle detection is *on* by default. Explain and demonstrate the “obstacle detection”. Increase the sensitivity if deemed necessary.
- 2) Assurances
 - a) Any creases and much of the puckering that may be seen after screen installation will disappear over time as the screen hangs down.
 - b) In the unlikely event the screen settles down too much, the customer may follow up with you. Arrange a return date to adjust the limits.
- 3) Warranty
 - a) Make the homeowner aware of your company’s warranty and/or Wizard’s warranty.
 - b) Preferably have printed copies available to give.

Cleaning and Maintenance
SEE “DO’S AND DON’TS” NEXT PAGE

Wizard Motorized SmartScreen

Do's & Don'ts

DO 	DON'T 
Clean mesh with soft cloth and mild detergent	Vacuum mesh. The vacuum head could catch on and rip the mesh
Use silicone spray to lubricate the tracks	Use WD-40 or other degreasers. Those will clog the tracks
Leave the mesh stationary if it is windy. The mesh designed to withstand winds between 60 and 80 mph (depending on size & installed location)	Move the mesh if windy. There is a high likelihood that moving the mesh in the wind will cause more damage than the wind itself
Retract the screen when not in use	Use the screen solely as a wind breaker
Call your local Wizard dealer if there is an issue	Try and fix an issue yourself as that could cause an issue that would void the warranty